



\*\*\*  
HOTEL CENTRUM

## TERMS AND CONDITIONS

1. Terms and conditions apply to all Guest in the Centrum Sosnowiec Hotel.
2. Hotel room is rented per 24 hours. If the Guest did not specify the time of stay in the hotel, it is assumed that the room is rented for 24 hours.
3. Rooms are available from 2.00 p.m. until 12.00 a.m. on the departure day. Guest should report his/her intention to prolong the stay in the hotel, at the reception desk until 10.00 a.m. on departure day. The extension of the stay will be given depending on the availability.
4. The hotel provides services in accordance with its category and standard. In case of reservations concerning the quality of services, we kindly ask you to immediately report them to the reception desk, what will enable us to react promptly.
5. The hotel is obliged to provide:
  - a) the conditions for thorough and unrestricted rest of a Guest,
  - b) safety of stay, including the Guest's security of secrecy,
  - c) professional and kind service,
  - d) room cleaning and any repair work during the Guest's absence in the room, and in his presence only if expressly so wishes,
  - e) in case of defects, which could not be removed immediately, the hotel will endeavor to possibly change the room or otherwise mitigate the inconveniences.
6. At the request of a Guest the hotel provides the following services free of charge:
  - a) giving information concerning the stay in the hotel and the travel,
  - b) waking up calls,
  - c) storing money and valuable items in a deposit during the Guest's stay in a hotel,
  - d) storing the luggage of Guests staying in a hotel.
7. The hotel is not responsible for the loss of or damage to the items brought by Guests to the hotel.
8. The hotel's liability for the loss or damage of money, securities, valuables or items having scientific or artistic value is limited if these have not been put into the deposit at the Reception.
9. The hotel is not responsible for the loss or damage of a car or any other vehicle belonging to the Guest.
10. The hotel Guest shall be liable for material damage of any kind or destruction of items, equipment or technical equipment from his/her fault or the fault of his visitors.



**Hotel Centrum Sosnowiec**  
ul. Modrzejowska 3, 41-200 Sosnowiec  
+48 32 266 97 23  
recepca@hotelcentrumsosnowiec.pl  
hotelcentrumsosnowiec.pl

**FHU Piotr Świeboda Spółka Komandytowa**  
ul. Modrzejowska 3, 41-200 Sosnowiec  
NIP: 6443523734  
REGON: 366344575



HOTEL CENTRUM

11. Personal belongings left in the room by the Guest after his departure shall be sent off to the address given by the Guest at his cost. In case the Guest did not place such an order, the hotel shall keep these things for 1 month. After that period of time all those things will become the Centrum Sosnowiec Hotel's property.
12. The hotel has the right to reject the Guest who during his/her previous stay drastically infringed hotel regulations causing damage in the property of the hotel or other Guest or harmed other Guests, hotel staff or hotel visitors or in another way created a disturbance or Guests or in ordinary functioning of the hotel.
13. The Guest should inform hotel Reception about the damage immediately after its occurrence.
14. Each time when leaving the hotel room the Guest should check whether the door is locked.
15. In case of the key card loss hotel Guest should immediately inform the Reception desk. The penalty for the loss of the key card is 50 zlotys.
16. The hotel Guest may not give the room for use of third persons even of the time for which he/she paid for room has not expired.
17. The persons not checked-in to the hotel may only stay in the hotel room between the hours 6:00 a.m. until 10:00 p.m.
18. Silence in the hotel is obligatory from 10 p.m. to 6 a.m.
19. People under the age of 18 cannot be registered in Centrum Sosnowiec Hotel without the legal guardian.
20. Children under the age of 12 should be under the constant supervision of their legal guardians.
21. Smoking in the Centrum Sosnowiec Hotel is prohibited.
22. Due to fire safety the Guest is not allowed to bring and use heaters and other similar equipment.
23. The possession of weapons, ammunition and dangerous goods is completely prohibited in the hotel area.
24. Pets are accepted in selected rooms for additional fees. However, the owner of the pet is obliged to keep the dog on leath and muzzled. The pets should be healthy and have current booklet. Pets are not allowed to enter pub and restaurant.
25. The Guest allows his/her personal data to be processed for the purposes of hotel registration and inclusion of his/her personal data in the hotel's database in accordance with Personal Data Protection Act (Dz. U. nr 133, 1997r., poz. 883 z póź.zm).





\*\*\*  
HOTEL CENTRUM

26. Hotel Centrum Sosnowiec applies the Standards for the Protection of Minors in accordance with the Act 2023, item 1606, ACT of July 28, 2023. Based on the Act, every guest traveling with a minor (a person under 18 years of age) is obliged to presenting a valid document with a photo of the minor and/or an appropriate declaration.

**Enjoy your stay,  
Management and Staff of Centrum Sosnowiec Hotel**



**Hotel Centrum Sosnowiec**  
ul. Modrzejowska 3, 41-200 Sosnowiec  
+48 32 266 97 23  
repcja@hotelcentrumsosnowiec.pl  
hotelcentrumsosnowiec.pl

**FHU Piotr Świeboda Spółka Komandytowa**  
ul. Modrzejowska 3, 41-200 Sosnowiec  
NIP: 6443523734  
REGON: 366344575